INTER-COUNTY



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SEPTEMBER 2025

From the President/CEO

We're prepared for fall storms

fter a battering from spring storms, including one of our sister co-ops being directly hit by a tornado and dozens of deaths in southern Kentucky, memories of Hurricane Helene's havoc might have dimmed. It's been nearly a year, but I haven't forgotten the widespread damage that began early on that last Friday in September.

Homes and businesses in Inter-County Energy service area were left in the dark when 60-plus-mile-per hour winds uprooted trees, causing extensive power line damage. Heavy rainfall washed away roads and bridges, slowing lineworkers efforts to restore power.

Fall is here and it's the peak of hurricane and tropical storm season. Regrettably, scientists are predicting an above-normal number of major hurricanes. It's unknown whether these storms will affect our part of the world. Rest assured, though, your co-op is prepared to respond to any severe weather impact.

That preparation begins long before a storm is forecasted. To achieve the goal of restoring power quickly and safely after a storm, our employees monitor the grid 24 hours a day, 365 days a year, and keep our infrastructure in good repair. We also take preventative steps such as managing







vegetation along our power lines to minimize damage from falling trees and limbs.

Preparation is also the key to our storm plan. Dispatchers closely monitor for threatening weather. If a damaging storm is spotted, co-op employees are mobilized and properly equipped to respond as soon as safely possible. Each employee plays an important role in the restoration plan and has been trained to be ready as needed.

We'll keep you informed about restoration efforts by posting frequently on Facebook. You can also track our progress online on our Outage Map at https:// intercountyenergy.outagemap.coop.

September is National Preparedness Month. It serves as a reminder that all of us can be proactive in dealing with

the threat of a power outage at any time of the year. Before a severe storm is in the local forecast, I urge you to visit our outages/map/generlink page for information you need to stay safe and comfortable should a prolonged outage occur. One recommendation I'll make is to be sure you have an emergency kit ready at all times. It's critical to ensure your and your family's safety.

Here's hoping for a fall full of bluesky days. But if the storms come, know you're your co-op is prepared. And we hope you are too.

> President/CEO Jerry Carter

Power through during an outage

ower outages are sometimes the unfortunate result of the fall storm season. In conjunction with National Preparedness Month in September, Inter-County Energy urges you to be prepared in the event of an outage.

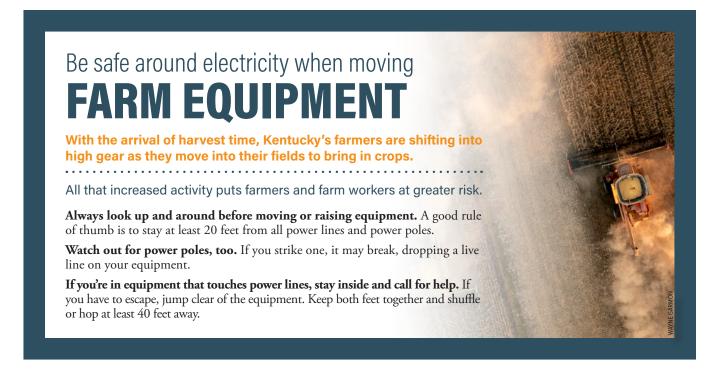
POWER OUTAGE CHECKLIST

- Medically fragile care: Have a contingency plan in place for patients who have a medical necessity for electricity. This can include backup power, extra supplies or an alternate location until the outage is over.
- Light: Make sure you have flashlights, battery-powered lanterns and extra batteries. Avoid light sources that require a flame or fire.
- Water: If you depend on a well, fill bathtubs or other large containers for household use like flushing toilets. Stock up on drinking water. If you have livestock or poultry, make sure you have a stand-by generator to run the well.
- Power: If electricity is critical for your day-to-day needs, have a licensed electrician properly install a backup generator and obtain a fuel supply for it. Buy an external power pack or car charger for your cell phone and an extra battery for your laptop. A power inverter allows you to run your laptop from your car's cigarette lighter.
- Food: Stock up on nonperishable foods like protein bars, peanut butter, crackers, trail mix, fruit cups and canned meat.
 - Buy cans with pop tops or get a manual can opener. Don't forget to stockpile special foods for infants or pets.
- Information: Get a portable radio with extra batteries for local information and a NOAA Weather Radio for weather warnings.

STORM EMERGENCY KIT



- Medical: Have a fully stocked first aid kit and keep an adequate supply of prescription medications.
- Money: Have extra cash on hand because electronic card readers and cash machines may not work.



Time for a tune-up

Schedule a heating system inspection for energy savings, peace of mind

/ ith late summer hot spells still dominating the daily forecast, it's hard to think about the health of your heating system. But now, before you need it, is exactly when you should be scheduling maintenance for it.

"Don't put it off until you wake up in a cold house one morning," advises Inter-County Energy's Member Services Advisor April Burgess. "It never fails that your heating system will need repairs when you need it most, and there's a long waiting list for the repairman."

A simple tune-up can help ensure your electric furnace or heat pump is working properly before the cold sets in. Heating systems should be inspected every year, in advance of seasonal changes.

Burgess lists these benefits of having a fall checkup:

- Improved performance. Regular maintenance provides an opportunity to identify issues the system may be experiencing and make applicable adjustments, repairs or replacements to ensure better heating performance.
- Increased energy efficiency. A well-maintained system operates more efficiently, potentially reducing energy consumption and lowering your utility bill.
- **Prevent costly repairs.** Addressing minor issues early can prevent the need for expensive emergency repairs and replacements later on.



Prolong equipment life. Regular maintenance and inspections can significantly extend the life of your HVAC system, saving you money on replacement costs in the long run.

Take a moment on National Tune-Up Day, Thursday, Sept. 25, to schedule a professional servicing of your furnace or heat pump. Having a well-maintained heating system provides peace of mind, knowing you won't be left in the cold this winter.



Inter-County Energy will be closed Monday, September 1, in honor of Labor Day.

Please use our mobile app or contact our 24-hour outage line in case of an emergency or outage at (888) 266-7322.





OUR MISSION

Inter-County Energy accomplishes our daily mission by providing energy and services to our members through a culture of Safety, Accountability, Integrity, Innovation and Commitment to Community.

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Jerry Carter

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24-HOUR EMERGENCY/OUTAGE **REPORTING (888) 266-7322**

For major outage updates and restoration efforts, listen to the following radio stations; WPBK 102.9, WHIR 105.1, WOKH 102.7, WDFB 88.1 or WLSK 100.9.

OFFICES:

DANVILLE/BOYLE COUNTY OFFICE HOURS: 7:30 A.M. - 4:30 P.M. (859) 236-4561

LEBANON/DISTRICT OFFICE OFFICE HOURS: 7:30 A.M. - 4 P.M. (270) 692-3761

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Taking Flight

Every year, Kentucky's Touchstone Energy Cooperatives, including our co-op, sponsor veterans to go on an Honor Flight. It is one of the most important days of the year for our co-op and it's always one of the most memorable days for the veterans from our area on the flight.

This year Army veteran Thomas Bullock of Garrard County served this country during the Vietnam War. Junction City's Freddie Turner was in the Marines during Vietnam War. Until a few weeks ago, neither had visited our nation's capital to view the memorials erected in honor of their military service.

On Saturday, Aug. 23, our veterans joined other Kentucky war veterans for this year's Honor Flight to Washington, D.C. The experience is a busy day of touring and tributes to recognize veterans' service and sacrifices.

The Honor Flight itinerary included seeing memorials dedicated to those who served in World War II, the Korean War and the Vietnam War. The group also viewed a monument

recognizing Marine Corps veterans. This year's Honor flight witnessed a solemn wreath-laying ceremony at the Tomb of the Unknown Soldier in Arlington National Cemetery.

On the way home the veterans participated in a "mail call" reminiscent of their wartime duty. Each received notes of appreciation sent by friends, family, school children and electric co-op employees.

As a fitting finale to the day, Inter-County Energy members and employees were on hand for a special homecoming celebration at Lexington's Blue Grass Airport. Honor Flight participants were greeted by flag waving and cheering as they paraded through the airport terminal building.

This is the 14th year Inter-County Energy has sponsored Honor Flight. It's a small way of expressing thanks to all Kentuckians who have served this great country. We owe them so much.

To apply for a flight or learn more about Honor Flight Kentucky, visit www.honorflightky.org.

