

INTER-COUNTY ENERGY COOPERATIVE CORPORATION
AGREEMENT FOR PREPAY SERVICE

Member Name _____	Home Phone _____
Account No. _____	Cell Phone _____
Service Address _____	Cell Carrier _____
_____	Email _____

The undersigned (hereinafter called the "Member") hereby applies for participation in the voluntary Prepay service offered to members of Inter-County Energy Cooperative Corporation (hereinafter called the "Cooperative"), and agrees to the following terms and conditions:

1. The Member shall purchase electric energy from the Cooperative in accordance with the present and any future rate schedule of the Cooperative on a Prepay basis for the above referenced account.
2. The Member understands that the terms and conditions set forth in the Member's Application for Membership continue to apply in addition to the terms and conditions of this Agreement for Prepay Service, subject, however, to any changes set forth in this Agreement.
3. The Member shall pay any fees as applicable by the Cooperative Bylaws and the Cooperative Rules and Regulations as approved by the Kentucky Public Service Commission and as may be required for the Member to participate in the Prepay electric service program.
4. Any deposit on the above referenced account will be applied to the final billing for the post-pay account before the account changes to Prepay service. Any credit remaining on the account will be applied to the Prepay account. The deposit will only be refunded by applying it to the Member's account(s) as described above.
5. Those members participating in Prepay service will not be mailed a monthly paper bill for electric usage or other applicable fees or charges. Account information may be obtained from the web portal or by contacting the office.
6. The Member shall pay a daily program fee and a daily customer charge. This amount will be in addition to the charges included for the fuel cost adjustment and environmental surcharge rates which will be charged or credited to the account based upon the effective rates. The effective rates of the fuel adjustment and environmental surcharge will be the rates in effect when kWh's are used.
7. During any interruption, outage and/or disconnections, the customer charge, Prepay fee and any security light charges will continue to accrue.
8. If a Member changes any of the contact information (i.e. email address, phone number, etc.) provided on this Agreement, it is the responsibility of the Member to notify the Cooperative of any such changes immediately. It is the Member's responsibility to manage their own communication devices.
9. When the amount of funds remaining on a Prepay account reaches the established threshold of \$25.00, an automated message will be sent to the Member rather than a traditional, written notice sent by U.S. Mail. The Cooperative shall not be responsible for any failure of the Member to receive the automated message for any reason(s).
10. The Member shall be responsible for regularly monitoring the balance on the Prepay account and understands that the electric service will be subject to disconnection without any written, verbal or other method of notification from the Cooperative to the Member once the balance of the account reaches a negative balance. If the Member cannot ensure proper funding, the Cooperative recommends the Member not utilize the Prepay service.
11. Budget billing, automatic draft, net metering, three-phase accounts are not eligible for Prepay service.
12. Should the Member have a payment returned for any reason, the returned payment will be charged to the Prepay account. The Member's account shall also be charged a return payment fee as referenced in the Cooperative's PSC approved Rules and Regulations in addition to the returned payment amount. If there are not sufficient funds to cover the returned item and fee, the account will be disconnected immediately.
13. If a Prepay account is disconnected due to lack of funds or any other reason, the Cooperative shall be held harmless for any damages due to loss of energy service. Likewise, if the account is disconnected and the Member applied funds to the Prepay account thus causing the account to be reconnected, the Member accepts full responsibility for any damages to the location caused by the account being reconnected and holds the Cooperative harmless from damages arising from such a reconnection.

14. By signing this Agreement, the Member affirms there are no residents in the home that currently have medical conditions that will be impacted by loss of service. Should this status change, the Member shall contact the Cooperative in writing, at which time the account will be removed from Prepay service. It is the responsibility of the Member to confirm the Cooperative is in receipt of the written request for removal from Prepay service.
15. A Prepay account will be disconnected if the balance of the account becomes negative. The account will be disconnected regardless of weather or temperature as the Member is responsible for ensuring that the Prepay account is adequately funded.
16. Financial assistance from Community Action or other agencies received for a Prepay account will be credited to the balance of the Prepay account upon receipt of a voucher or other supporting official documents of commitment from the agency providing assistance.
17. If a Member on a Prepay account presents a Certificate of Need, a Medical Certificate or qualifies for a Winter Hardship Reconnect, the Member shall be required to transfer to a post-pay service account.
18. The Member authorizes the Cooperative to transfer the unpaid balance of \$_____ from the Member's post-pay account to the Prepay service account. The Member also authorizes the kWh used since the last bill date until the account is changed to Prepay service to be calculated and transferred to the Prepay account. The Member further agrees that thirty percent (30%) of any future purchases for funding the Prepay account shall be applied to the balance until said balance is paid in full. Any fees/penalties (returned payment, meter tampering, etc.) shall be paid before any purchases for funding is applied to the Member's Prepay account.
19. For a prior Member who previously received service from Inter-County Energy and discontinued service without paying his/her final bill, (i.e. an uncollectable account/bad debt), the Member agrees that if the uncollectable account/bad debt is not paid in full upon enrolling in the Prepay Program, fifty (50%) of any payments made on this account in the future shall be applied to the balance until said uncollectable account/bad debt is paid in full. The Member authorizes the cooperative to transfer the uncollectable account/bad debt balance of \$_____ to the Prepay account.
20. A Prepay account shall not be eligible for future payment plan arrangements.
21. If a Member wishes to disconnect service, the Member shall be refunded any balance on the Prepay account. Any refund will be processed in the same manner as a post-pay account refund.
22. The Member, by signing this Agreement, confirms the ability to receive electronic communications which is required to be eligible for the Prepay service.
23. The Agreement shall remain in effect until the Member notifies Inter-County Energy, in writing, to cancel the Agreement. If Prepay service is ended, the Member must meet the requirements of a post-pay account for continued service.
24. Members may apply funds to a Prepay account by most payment methods available for post-pay service and provided on Inter-County Energy's website at: www.intercountyenergy.net.
25. The undersigned agrees that Cooperative personnel has comprehensively explained this Prepay program and have fully informed the Member of all aspects of the program.

Member Signature: _____ SSN: _____ Date: _____

Member Signature: _____ SSN: _____ Date: _____

CSR Signature: _____ Date: _____

Preferred Method of Notification is (please check one): E-Mail Text

Office Use Only	
SO Number _____	Date Installed _____
Customer No. _____	Initials _____
Comments _____	
